

Bring Back Respect !

A Guide for Door Supervisors

By Robin Barratt

INTRODUCTION

Firstly thanks for reading **Bring Back Respect**.

If you like what I have written, and agree with what I have said then PLEASE feel free to forward this onto any other door supervisors that might also be interested in this extremely relevant yet somewhat controversial subject; a topic which has been close to my heart and a concern of mine for many, many years. Please also feel free to place it on any door forums and door e-zines. My goal is to have at least 10% of the industry workforce eventually reading this article.



As you may well know, originally this was going to be much longer and called *Respect and Reputation* but I had to change things at the very last minute as me and well-known prisoner Charlie Bronson have just recently agreed to co-write a book together titled **Respect and Reputation** - so the title of this one had to change to avoid any confusion. *Respect and Reputation* should be a great book and I am really looking forward to getting started on it. There is probably nobody else more qualified to talk about gaining respect and building a reputation inside prison than Charlie. After more than 30 years in solitary confinement, Bronson has built himself an awesome reputation and has the notoriety of being one of the hardest and most violent prisoners in the UK. With lots of fascinating true stories about some of the people he has served time with, his part of this fascinating book examines the truth about gaining real respect and building a serious reputation within the bleak and treacherous walls of Her Majesty's prison. My part of the book will examine this subject in detail on the 'outside' – not just on the doors but in life in general. I already have lots of great people on-board; some very well known 'faces' taking about building a reputation and gaining respect.

As well as changing the title I was also intending to write a much longer and more detailed version and publish it myself in a hard-copy format, however the costs were just too high and even at just a fiver each I would have struggled to break even. So, because of the recent agreement to write the book with Charlie, I have decided to summarize and condense the content and make **Bring Back Respect** an extended article and only available via the internet. Besides, with it being available via the 'net so many more door supervisors would be able to read it and for me this is much more significant; if just one person understands and agrees with my philosophy, values and principles and as a result changes their attitude and behaviour on the doors, then my task is complete.

I do not mince words and, rightly or wrongly, I am known for telling things as they are. What is the point in writing anything anyway if what you write isn't what you really mean ? And so, because this subject has pre-occupied my thoughts for quite a while and because I was appalled and dismayed when I recently attended a door supervisor training course, I have decided to write my personal guide to becoming a good door supervisor. This isn't about the mechanics of the job, but purely about building a reputation and bringing back respect into this honourably and once loyal industry.

VERY IMPORTANT: Respect **MUST** be partnered with reputation. You must strive for **BOTH** in order to be successful and professional. To have one and not the other is ineffectual and pathetic.

Oh, by the way, before I continue I just want to let you know that whenever I use the term doorman / men I mean both door men and door women so female door supervisors please don't be emailing me complaining that I have not taken your gender into consideration – it is just easier to use just the one word instead of always having to write them both.

Also, for the record let me state that I don't advocate violence and I am certainly not preaching a violent path. I can hold my own in most situations but I have never been, nor will ever be a violent person, but I am saying that something desperately needs to be done to change the philosophy of door supervision and this downward spiral of disrespect, distrust and dishonour. And so some people may find some of my views unconventional and perhaps slightly controversial. I must just say that these are MY words and MY thoughts and while some of you will wholeheartedly agree with me, others will undoubtedly completely disagree. However, whatever your opinion I would really welcome your feedback so please email me below or message me on Facebook with your comments, it will be good to hear from you and it will be interesting to hear what you think.

Lastly, I must thank my sponsors who are listed at the end; without their support and financial help it would have taken me a lot longer to put this article together. If you want to support me and to be added to my on-line sponsorship list please contact me; your listing is permanent and the more sponsors I have the more time I can spend sending this out.



Apocalypse

Without sounding too apocalyptic, I believe the world is literally crashing in around us and society is undoubtedly changing into a much more violent and uncaring world where there is little or no respect for anyone, let alone authority. I am not particularly authoritarian or autocratic but I am of the 'old school' belief that in order to control you have to intimidate – not by being a bully or a thug, but by being tough and not allowing

scumbags, scrotes and those intent to cause trouble to have the upper hand. Without exception, every door supervisor with whom I have spoken over the past few years, especially since SIA licensing, have ALL said exactly the same thing; there is simply no more respect on the doors and a great many agree that many door supervisors are now generally treated like scum, by both customers and venue management, as well as by their employers. And, even though I no longer work the doors, I have to say I completely agree. However, how door supervisors are treated is not the subject of this particular article; that will be covered in another article at another time!

ARE YOU MR OR MRS AVERAGE ?

As a door supervisor, is it important for you to be excellent? Do you want other door supervisors to look up to you, to regard you and respect you ? These are a few key questions you have to ask yourself, not only at the start of your career but all the time, each and every night you put on your jacket, clip on your badge and go to work. If the answers are no; if you are content to just fumble through night after night being Mr or Mrs Average, a Muppet or Jacket Filler then you should not read any further because you really are a pathetic waste of space and shouldn't be working the doors anyway. However I don't think there are many people that are really happy to be classed as a Muppet, nor do I think there are many people that go to work on an evening knowing they are just a Jacket Filler - filling in because there is no one better. But paradoxically most people would undeniably confirm that door supervision is now FULL of Muppets and Jacket Fillers; that there are now more of them working the doors than in the entire history of door supervision. So this can only lead to one real and lasting conclusion; Muppets and Jacket Fillers do not see themselves as Muppets and Jacket Fillers - they genuinely see

themselves as being good doormen! So this therefore must mean that if you are a knob, and everyone knows you are a knob, when you look in the mirror and see nothing knob-like, you must either be blind (in which case you shouldn't be on the doors anyway) or have one hell of an ego and attitude, and having an ego and attitude is NOT a good way to gain respect. So the first KEY point in gaining respect is to take a long hard look at yourself and ask yourself honestly and truthfully, am I really a good door supervisor and if I am not, CAN I BE a good door supervisor ? This is a REALLY IMPORTANT step, take it and you will go onto great things, disregard it and you remain a cunt.

Let me be really honest with you; I was NOT a good doorman when I started. I was crap. I couldn't fight my way out of a paper bag, I wore jumpers under my shirt to make me look bigger and all I wanted to do was to shag as many pretty (and quite a number of the not-so-pretty too) women as I could. When I started I was only going stay a few months - a career as a 'bouncer' was definitely not for me; I had other grandiose plans for my life. The doors and The Ritzy was just going to be a few fun-filled months over the summer while I looked around for another job. Twenty or so years later I was still a doorman (unfortunately though, the shagging has long since stopped). So how did I move from being a naïve twat to a professional and respected doorman ? Simple. I was humbled by the team I was working with. Back in the early '80s the team that opened the new Ritzy nightclub was a strong, tough, hard team that pulled no punches and that didn't suffer fools gladly. And I was a fool, so either I learned quickly and proved myself, or I could have a real tough time. I decided to shut my big mouth, learn and follow my mentors and this is what YOU must do if you want to gain respect and reputation. You do NOT have to be an experienced door supervisor, nor at first do you even have to be a good door supervisor, but must you MUST be willing to learn and to follow others more experienced and, most importantly, to be modest and humble as you grow and develop. People will then see you as being *"the quiet one, always willing to learn, who follows orders and is always there when the going gets tough"*, rather than the ineffectual loud-mouthed braggart who knows nothing. It is OK to start off in this industry as a Mr or Mrs Average, or even a Mr or Mrs Below Average Knob, as long as you have the goals and desire to eventually be a highly respected doorman, but if you are not then fuck off and find another job.

Before the SIA clamped down hard on the industry it was definitely an honour to be a respected and regarded doorman, it was something to be proud of. Even if some 'bouncers' were undesirable, for the most part being a doorman meant you were part of an elite, loyal team that stood their ground and backed you up, regardless of the situation. The SIA has got rid of most 'old school' doormen but 'old school' didn't mean bully or thug but meant respect. The SIA got rid of respect.

BEING THE BEST THAT YOU COULD BE

It is a fact that some people are born great. Some people stand out in a crowd, some people look good and some people can handle themselves with little or no training. Sadly the opposite is also very true, some people are definitely not great at all, disappear in a crowd, look pathetic and will run a mile at any confrontation. You cannot change your genes and you cannot change who you really are; sure you can change certain things about you, but not who you fundamentally are; yes, you can poke your arse with steroids and turn yourself from a 10 stone weakling into a 20 stone muscle-head, but if you are naturally afraid of confrontation having strength and muscles won't change a thing. Nor would learning a martial art; you may study for years and have great technique but on the streets in real-time really aggressive situations, even the most skilled martial artists can be quickly overwhelmed. It isn't the technique or the skill or the knowledge, it is WHO YOU ARE, and conversely who you are not. I have seen 20 stone mean looking meat heads cower scared shit-less in the toilets at a big kick-off, and 3rd / 4th Dan martial artists floored with a single punch from a seasoned street-fighter (re my good friend 'one punch' Neil from Wigan). The important thing is for you to identify exactly WHO YOU REALLY ARE. Go to a mirror and take a good long hard look at yourself and ask yourself *"am I really a door supervisor? Do I really have what it takes, am I loyal and trustworthy, can I defend myself and others, would I stand up for my friends and colleagues no matter what?"*, or did the 'dole' send you on a training course (otherwise your Benefit would have been suspended), and you would feel much more

comfortable stacking shelves in the local supermarket. It doesn't matter who you are, what matters is that you are honest with yourself. It is OK not being a door supervisor, but it is NOT OK being a door supervisor when you should be doing something else, because not only does it put yourself at risk, it puts your customers and your team at risk, and this is definitely not good. But whoever you are and whatever you desire to be, the most important thing is to try to be the very best you can be, and if you are a door supervisor strive to be the very best door supervisor you can be – and accept nothing less.

GAINING A REPUTATION

I have worked the doors for almost 20 years. Sometimes continuously five or six nights a week, year in and year out, and at other times on and off in-between close protection assignments and running security training courses, both in the UK and worldwide. Without being boastful, I think I have developed a reputation as a good doorman. I have worked alongside naive newly trained novices as well as some of the hardest fucks on the planet and I have made a real effort to respect almost everyone I have worked with. And in return I think (and hope) I have commanded respect back. For you to be respected you must respect others first. Someone once said to me that they will only respect if they get respect but I believe this is fundamentally wrong and seriously flawed and is the start of a never ending spiral downwards – if you don't get respect you don't give respect, and because you don't give respect you don't get respect, and on and on it goes. On the doors (and in life) if you treat everyone as though they are cunts, are rude and obnoxious to people and have a bad attitude, it is 100% sure you will get exactly the same back. And of course the opposite is true; if you are polite, friendly, sympathetic, it is 100% sure you will also get the same in return. Sure, there will be a few times when this doesn't happen, and I shall deal with these shortly, but generally as the saying goes “you reap what you sow;” sow good thoughts and you get good thoughts back. Respect is ALL about sowing good thoughts so that people will have good thoughts about you in return.



How good you are is not about the number of people you have floored, what you say or how you brag, but entirely about what you do, your position and how you treat others around you. How many times have we seen a bully or an intimidator and thought 'what a cunt'. We may know their reputation but we certainly don't respect them for it, in fact it is very much the opposite; it is no good having an awesome reputation if nobody respects you.

IMPORTANT, remember that reputation must ALWAYS go hand in hand with respect.

Apart from my initial job application for the Ritz nightclub back in the early '80s, I have never applied for any other advertised door supervisor's position; every venue I have worked at since, quite literally from bikers bars to gangland clubs, I have either been asked, referred or recommended by someone in the industry. Once you eventually prove yourself as a 'professional' you will be asked to work anywhere and with any team, without ever having to apply for positions, fill out long-winded application forms or have tedious interviews with managers or HR who are generally a lot less experienced and infinitely less reputed than you are. However, even if you have a reputation it will be very hard to find work if you have little respect, and the work you do find would not be the best of jobs.

Even in the fairly provincial town of Norwich, where I now live and where I 'cut my teeth' on the doors, there are still a few 'old school' doormen who are known and recognised as real bullies. They are undoubtedly hard men and can fight a good fight, but nobody likes them and they find it hard to get work. Even after many years they still feel the need to intimidate and take the piss out of other less experienced team members, and most venue managers are wary of them and therefore reluctant to employ them. Even in the gym they strut around with attitude and arrogance. They certainly have a reputation in

Norwich for being hard men, but they definitely have little or no respect.

Being asked to 'clean up' a venue is very different now than back in the '80s and '90s when we could sort out a venue with relative impunity, using whatever methods were necessary according to the environment and the requirements. Management actively looked for a tough team, especially if his or her venue needed a lot of work and back then managers really did expect you to do the business; his or her venue was only a safe venue if you could fight hard. Proving yourself as a doorman (there were very few door-women in the job during that time) also meant having to prove yourself with your fists on the ground in a fight. A doorman who couldn't fight was simply not a 'doorman' and looking back at all the teams I worked with, all over the UK, everyone was a good scrapper, EVERYONE. Back then there was no place in a door-team for those who wouldn't, or couldn't, fight and no doorman would, or could survive the business for long if he couldn't fight; the violent environment, the management or other members of his team would quickly force him out. Now of course, it is totally different, a real fighter on most doors is probably now a rarity and someone you unchained in a real emergency, so therefore working on the doors now is an entirely different job with an entirely different crew. However, I still believe that gaining a reputation for being a professional door supervisor remains more or less the same and at the end of the day, when the shit really does hit the fan, I believe (and an awful lot of people would contradict me on this fact), that a good doorman also needs to be able to mix it, and needs to be able to stand along side his team 'til the bitter end, if necessary. And I think that is one real reason why there is so little respect on the doors now; doormen who can't scrap or won't scrap either run or hide, leaving their so called friends and colleagues in the shit. Again, you don't have to be the best fighter in the world, but you do have to be LOYAL, and NEVER GIVE UP.

HEROS ARE NOT A COWARDS

The past is the past and I don't wish to dwell too much on what life was like on the doors twenty, fifteen or even ten years ago; In my opinion and from my recent experience around the doors, many doormen today are not fighters, and I do honestly think that basically this is a GOOD thing. I think the word 'fight' is very different now than what it was. Back then you had a good scrap, whoever won, won, whoever lost, lost and that was the end of it. In all the years on the doors and in all the fights I have had – and I have had many - I think I only saw two or three blades. People never carried blades. Now it is a different world entirely and a good scrap could, quite literally, end your life. Sadly scrotes and scumbags are lazy cunts and cowardly, and would prefer to end things with a blade than to fight like men one to one. These are what people carrying blades are; cowedly cunts and yet the ironic and surprising thing is that these people actually look in the mirror and think they are tough. And therefore I do completely understand that door supervisors today are also scared, but being scared should not mean being a coward. The heros of the First and Second wars, The Falklands, Afghanistan, Iraq etc. were scared shitless, but they went into battle being heros and not a cowards.



What happens when you have told a group of scrotes that they are not coming into your venue and they refuse to listen to you. There is just the two of you on the doors and there are five or six scrotes all ready for a scrap. You know you are out numbered, you don't have much experience fighting, in fact you have probably never really had a real fight in your life and your partner even less, he only qualified as a doorman last week. What the fuck do you do ? A) Let the scrotes in and run like fuck ? B) Let the scrotes in and call the police ? C) or stand your ground ? (For those of you that have ticked A or B you can also fuck off home now). This article is NOT about how to pass your Level 2, it is about gaining a reputation AS A DOOR SUPERVISOR and the respect of your peers. What would I do ? I have been in this situation many, many times and, when I have exhausted all calm, polite options and avenues of cooperation, I have always stepped back,

clenched my fists at my sides and screamed “there are two of us, six of you, come on you fuckers lets do it.” And wait. DO NOT MAKE THE FIRST MOVE, you must let them move first and so far I cannot think of one single time it has kicked off, each and every time they have left. Now this is a big, big risk and of course you could get fucked, but at the end of the day none of the scrotes actually knows who you are and nobody wants to end up in hospital. This is not text book door supervisor training shit, but about gaining a reputation and standing up to a team of scrotes and willing to have a shout with them. This is about not backing down and, regardless of the outcome, is all pretty good for your reputation. Running, hiding, calling the police, letting scrotes into your venue because you are scared of them...is NOT.

Since leaving the doors full-time a few years ago I have been asked many, many times to clean up a venues around the UK – admittedly normally in rather rough places where today's modern doorman struggle. It doesn't mean that modern doormen don't do a good job, it is just that the venue and local conditions demands a slightly different doorman than the SIA, training and the conditions for a license produce. Cleaning up a venue old school style is so much harder now than it ever used to be and, if I was really honest, I would struggle. Firstly I am too old but mainly I would struggle with the lack of respect afforded to today's door supervisor, I would struggle with the realities of violence on the streets and I would struggle with the laws and tough conditions imposed on today's door supervisor.

RESPECT

As mentioned earlier, you have to ask yourself one very simple question each and every time you go to work as a door supervisor; if you do not, or cannot respect others, how do you expect others to respect you? Being respectful and having respect is the absolute key to being a professional door supervisor, respect firstly for yourself, secondly respect for your team members, then respect for the management and your employers and lastly, and very importantly, respect for your customers. Without these fundamental areas of respect respect you are nothing, you are just a pathetic jacket-filler who should never be working where other people's safety is paramount. If you give respect to all of the above you will get respect from all of the above, and what an awesome thing this would then be. Lets look at these in more detail:

Self-respect. Although your mother may love you; if you are a wanker you are a wanker, simple. And I hate wankers; I hate wankers working on the door pretending to be door supervisors and I really hate the kind of wankers who think they are 'someone' and want to cause trouble. Although I fully understand that massive alcohol consumption and binge drinking has a great deal to do with 'violent Britain,' but surely if you have a core respect for other people this should remain strong - whether you are drunk or sober ? But aside from the influence of alcohol, there is little respect for others and, more importantly, for ourselves. Stone cold sober, scumbags and scrotes now have a core disrespect for door supervisors, they just don't care and long gone are the days when doormen had authority and control. I have recently come back from a couple of weeks in Bahrain where I was completely surprised with the atmosphere and night-time environment. Because alcohol is scarce there is no drunkenness, and because there is no drunkenness there is almost no violent crime. Walking through Manama, the capital of Bahrain, at 2am is actually a nice experience and completely and utterly safe; in England it is mayhem and disgusting. In Bahrain you would never see an 18 year old girl vomiting in the gutter with her bare arse in the air and her friends around her cheering and egging her on; in England its now fairly normal. How can we respect others if we don't have any respect for ourselves ? And if we don't care about ourselves, how can we care about others ? The first person you have to respect is yourself. Without self-respect you will never, ever gain the respect of others. Do you pride yourself in your appearance at work, and in the work you do. Do you care about your team and the others around you ? Are you genuinely interested in keeping your customers safe ? Can you honestly hold your head high and say to yourself '*I am bloody good at what I do?*' This is self-respect, without it you are nothing, a nobody, a Muppet. A real professional has real self-respect and don't let anyone tell you otherwise.

Respect for customers. Let me give you my honest feelings based on my real and personal experiences as a customer at pubs and clubs around the UK, and I am sure that as door supervisors you would have experienced exactly the same thing. Many times I have been out with friends to clubs and pubs where the door staff have been self-important, rude, have blanked me and have been bad-mannered and foul mouthed. Now and then they have even tried to prove to me that they are hard by being arrogant and stare me out. I don't know whether they know or recognise me, or they just do this to everyone, but it seems as though they are trying to prove something; that they are hard and I am nothing. What do I think of these door supervisors ? Utter cunts. Do I respect them ? Do I fuck. Do they have a reputation ? Yes, of being cunts. Would I unhesitatingly floor them if they are aggressive to me ? Without a doubt. Quite simply, if you do not consider others and treat others with respect - whoever they are - then others will not respect you. Thankfully this doesn't happen often and many door supervisors I meet are great and I have a laugh and drink with most, but when it does happen I really do feel like punching their fucking tiny lights out and teaching them what respect is all about; not specifically respect for me, but respect for everyone. And if I feel like this, it is sure that most other people feel like this too.

Respect for your team. Many, many times, throughout my career as a doorman I have worked with other team members who are both cowards and cunts and instead of backing me up in tough situations, have hid or run off. These same people whom I have laughed with, drunk with and made fiends with. One so-called hard, tough giant of a doorman I worked with in Standish hid in the gents toilets while the mightiest of all rucks was going off inside. To this day I am at a complete loss as to what must have been going through his tiny mind sitting on the crapper as we fought. There are many door staff like this in many venues around the UK and sadly a lot more now than there ever used to be. I believe a door team should also be friends, because as friends you should always go that extra mile and help out more than you would a stranger; perhaps you might think twice about breaking up a fight between two strangers, but you wouldn't think twice about helping out if you recognised someone as a friend and I believe it should be like this on the doors. You respect your friends, so therefore you should respect your team. Without respecting your team you are on your own, and being on your own on the doors can be very dangerous.

Respect for employers. As we all know, some managers and employers are great, others not so good. Some will back the door staff no matter what the situation whereas others would sack a door supervisor at the blink of an eye. Some venue managers are egotistical knobs on a power trip, while others are friendly, caring and immensely respectful. During the past twenty or so years I have met them all ! However, no matter who they are, at the end of the day (rightly or wrongly) they are management and / or employers and whether we like it or not, we should respect their authority. If we respect them, they are more likely to respect us in return. The strength of a professional is to try and respect others regardless of whether they deserve our respect or not.

DO YOU KNOW WHO I AM

When I was on the doors if I stopped someone coming into my venue and they said to me '*do you know who I am*' I normally replied with "*yes, you are a cunt, now fuck off.*" I have to truthfully admit that it wasn't always the best of replies, and I will be honest and own up by saying that it often caused me quite a few problems as surprisingly wannabe gangsters never really liked being called a cunt, but one pet hate of mine was people saying to me "*do you know who I am.*" If you wanted to piss me off, then that was the way to go.



Over the years I have met and have made friends with some real hard men. I am not talking about local gangsters who are big fish in their small pond, but real hard bastards who would take on just about anyone and in any situation, anywhere in the world. Mercenaries, bare-knuckle champions, Special Forces soldiers and of course, some really fucking hard doormen. And I mean "for fucks sake" hard! And yet very, very few had an attitude. They

KNOW who they are and what they are capable of and didn't have to prove it with their arrogance and bad attitude. Cross them at your peril, but otherwise they look and act normally and generally have immense respect for those around them. I remember working at a pub on the outskirts of Manchester. It was full and we had a one in and one out policy, with a queue lined up waiting to come in. Walking down the queue I noticed a 'face' with a couple of friends. He was a local, known Macclesfield hard man queuing up to come into my venue! I recognised him immediately, said hello, shook his hand and ushered them in. He knew who he was, everyone around him knew who he was, but he was still willing to queue. He didn't walk past the queue saying '*do you know who I am!*' as many scrotes seem to do nor did people didn't think he was a knob for queuing either; he respected those around him and because of that, people around him respected him as well. And the fact that I recognised him and let him in then made him a friend, whom I later came to rely on in a rather difficult situation a few months later. Show respect and you get respect. Disrespect and you get that too. How many times have you heard of a so called local hard-man being floored by someone half his size? Wannabes saying "*do you know who I am*" will only ever be wannabes.

FIGHT, NOT FLIGHT

I have had hundreds of fights in my life and, like anything you do time and time again, you eventually get good at it, but there are many, many people who are much better fighters than me, but I got a good reputation because I always stood my ground, no matter how much the odds were against me, and I never ever backed down. And because I never once gave up or backed down and on many occasions battled real hard, I can honestly say that I have never once had a really severe beating. It was because of this fact alone and not the fact that I was some hard bastard (which I am certainly not), that got me work for the past 20 or so years. Go out on the doors with the belief "I will not be beaten" and you will survive.

At one venue I went over a year without any incident at all, at another venue I fought two or three times a night, every night. At some point every single door supervisor, at every venue will have some form of violent confrontation, it is virtually guaranteed. And I truly think that this should happen to each and every door supervisor, whether male or female, young or old, within the first few weeks in the job. A real violent confrontation should be part of their training and their apprenticeship as how they react and behave will define a real professional, or a coward. As I mentioned, a door supervisor does not necessarily have to be the best fighter in the world, but he or she must never back down, no matter how tough or violent it gets. Backing down, just once, will destroy any reputation and any self respect you might have had. We all want to work with someone who would be behind us no matter what. "*Yea, he is a good bloke and will always back you up*" is definitely what we want people to say. And if you consistently prove this time and time again you earn yourself a very good reputation.

KNOWLEDGE IS POWER

Last, but not least, you will only get a good reputation as a door supervisor if you know the job backwards and inside out. Like any job, the more you know the better you become, and the better you become the more professional you are. Door Supervisor training should only be the beginning of a career on the doors; a professional should develop his / her career by constantly learning, developing, experiencing and attending other add-on training courses such as self-defence, control and restraint, first-aid, advanced conflict management, cuffing, etc. If you are serious about being a professional door supervisor then you should be serious about gaining knowledge about the industry. Knowledge is power and your job is to keep people safe.

Be a proud door supervisor, do the very best job you can, and lets Bring Back Respect to this once honourable industry.

Stay safe

Robin Barratt

Thank you to the sponsors of this article:

Red Carpet Security

Red Carpet Security will be the leading and preferred supplier of security solutions using only the most highly experienced and diplomatic security personnel for any occasion. We aim to provide the most professional, unique and outstanding service to our clients. We truly believe that our workforce is the key to our continuous growth and that if we look after our personnel, they in return will look after the best interests of Red Carpet Security and its clients.

www.redcarpetsecurity.co.uk

RST Ltd

Response Security Training Ltd (RST) is a Security Sector Specialist, working with Companies, Organisations & Individuals in the development of Skills and the improvement of Operational Performance in the Work Place. We specialise in a wide range of security training, including permit to work, mandatory and corporate development, as well as specialist and technical areas.

www.rstlimited.net

Matrix

We are a UK based company that provides a global specialist, intelligent and discreet security service to blue chips, governments and high net worth individuals with a strong operational focus in Europe, the Middle East and Africa (EMEA).

www.matrix.gb.com

National Security College:

A world wide highly recommended training provider of UK Government licensed close protection courses, hostile environment close protection (PSD) security courses, personal safety courses, first aid courses, firearms courses, live weapons courses, self defence courses and conflict management training courses.

www.nsc.ac

FGH Security Ltd

Providing the full range of security and door supervisor services in the North West.

www.fghsecurity.co.uk

If you would like to sponsor me to write and distribute further articles on door supervision please contact me.

My e-mail database is almost ten thousand recipients !!

I am currently working on an article about the SIA titled:

THE SIA – THE GOOD VS THE BAD

RobinBarratt@yahoo.com